



## RETURNS FORM

### CUSTOMER DETAILS

Name:

Phone:

Email:

Order Number:

Return Address:

We want you to love your Zoe & Morgan jewellery! But, if for any reason you are unhappy with your purchase we are happy to offer a full refund or exchange providing you send it back to us within 14 days of receipt.

**Please send items for return to:**

Zoe & Morgan Returns  
City Works Depot, Studio 6c  
90 Wellesley Street West  
Auckland 1010  
New Zealand  
Ph: 09 366 3036

**PLEASE NOTE** - Shipping costs back to Zoe & Morgan is the responsibility of the customer and all items must be in original and unworn condition.

We do not refund or exchange on sale items.

All returns and exchanges can also be processed at our retail stores with the receipt.

All refunds will be returned on to the original card of purchase.

Our Web Team will aim to process your refund and exchange within 24 hours of receiving your parcel.

Product name:

Reason for return:

Refund

Credit

Exchange

Replacement

For further information please see <https://zoeandmorgan.com/nz/faq> or you can call us on 09 366 3073 or email [hello@zoeandmorgan.com](mailto:hello@zoeandmorgan.com)