

Zoë & Morgan

RETURNS FORM

CUSTOMER DETAILS

Name:

Phone:

Email:

Order Number:

Return Address:

We want you to love your Zoë & Morgan jewellery! But if for any reason you are unhappy with your purchase, we are happy to offer a full refund, store credit, or exchange, provided you send it back to us within 21 days of receipt.

Please send items for return to:

Zoë & Morgan Returns
City Works Depot, Studio 6c
90 Wellesley Street West
Auckland 1010
New Zealand
Ph: 09 366 3073

PLEASE NOTE - Shipping costs back to Zoë & Morgan is the responsibility of the customer and all items must be in original and unworn condition.

We do not refund or exchange on sale items.

All returns and exchanges can also be processed at our retail stores with the receipt.

All refunds will be returned on to the original card of purchase.

Our Web Team will aim to process your refund and exchange within 24 hours of receiving your parcel.

Product name:

Reason for return:

Refund

Credit

Exchange

Replacement

For further information please see <https://zoeandmorgan.com/nz/faq> or you can call us on 09 366 3073 or email hello@zoeandmorgan.com