



## RETURNS FORM

### CUSTOMER DETAILS

Name:

Phone:

Email:

Order Number:

Return Address:

We want you to love your Zoe & Morgan jewellery! But, if for any reason you are unhappy with your purchase we are happy to offer a full refund or exchange providing you send it back to us within 21 days of receipt.

**Please send items for return to:**

Zoe & Morgan Returns  
8a All Saints Road  
Notting Hill W11 1HH London  
United Kingdom  
Ph: +44 (0) 207 247 3377

**PLEASE NOTE** - Shipping costs back to Zoe & Morgan is the responsibility of the customer and all items must be in original and unworn condition.

We do not refund or exchange on sale items.

All returns and exchanges can also be processed at our retail stores with the receipt.

All refunds will be returned on to the original card of purchase.

Our Web Team will aim to process your refund and exchange within 24 hours of receiving your parcel.

Product name:

Reason for return:

Refund

Credit

Exchange

Replacement

For further information please see <https://zoeandmorgan.com/uk/faq> or you can call us on +44 (0) 207 247 3377 or email [shopuk@zoeandmorgan.com](mailto:shopuk@zoeandmorgan.com)